

Message from the Manager

The year 2020 will go down in the books as being a challenging one to say the least. The Covid-19 pandemic has forced us to change how we live and how we interact with one another. Christmas and New Year's celebrations will look different this year as we limit our contact and follow public health orders.

The pandemic has affected our ridership and our business. The two new low floor buses we expected to arrive this year have been pushed to March of 2021. We are not delivering our Experience Transit travel training program to those who want to learn how to ride on fixed route transit due to health and safety concerns.

However, if you are over 55 years of age and are interested in learning about how to take fixed route transit in addition to Access Transit contact the Saskatoon Council on Aging to join the Experience Transit online seminar on January 27, 2021. Call **306.652.2255** or email **admin@scoa.ca**.

The pandemic, while creating new challenges, has also given opportunity to implement and make changes that would have been difficult during regular business:

- ▶ Improvements to our technology have been implemented in shorter time frames.
- ▶ Changes to process and procedure have been tackled because fewer people are affected at the outset.
- ▶ More attention has been given to strategic planning for Transit's Family of Services.

I try to be a glass half full person, yet this year, I will be the first to admit, that has been a challenge some days. It has been the people I work with, our customers, and my family, even though they are not physically here with me, that have kept that glass half full.

Thank you to all our wonderful customers and thank you to our clerks, operators, supervisors, utility, and service team who keep our business running every day -through snowstorms and pandemics. Merry Christmas, and Happy Holidays. I wish you all a safe and healthy New Year.

Take care,

Tracey Davis
Access Transit Manager

Online Booking

Book your trip online:
SaskatoonTransit.ca/Access

Click ▶ **Booking a Trip**
on the left side of the page.

Stat Holidays

- ▶ **Christmas Day**
Friday, December 25
- ▶ **Boxing Day**
Saturday, December 26
- ▶ **New Year's Day**
Friday, January 1, 2021
- ▶ **Family Day**
Monday, Feb. 15, 2021
- ▶ **Good Friday**
Friday, April 2, 2021
- ▶ **Easter Monday**
Monday, April 5, 2021
- ▶ **Victoria Day**
Monday, May 24, 2021
- ▶ **Canada Day**
Thursday, July 1, 2021
- ▶ **Saskatchewan Day**
Monday, August 2, 2021
- ▶ **Labour Day**
Monday, Sept. 6, 2021
- ▶ **Thanksgiving**
Monday, Oct. 11, 2021
- ▶ **Remembrance Day**
Thursday, Nov. 11, 2021
- ▶ **Christmas Day**
Saturday, Dec. 25, 2021
- ▶ **Boxing Day**
Sunday, Dec. 26, 2021

Travel Restrictions

For everyone's safety:

Observe the restrictions put in place by the Provincial Government and the City of Saskatoon.

Do not travel if you are displaying symptoms.

Access Transit can refuse the trip at the door if visible symptoms are displayed.

Masks are mandatory on Saskatoon Transit.

Wear your mask to protect yourself and those around you.

We will not be offering free service

on New Year's Eve, regular service and fares will apply.

3-Day Booking Window

On October 1, 2020 Access Transit moved to a shortened booking window.

A shortened booking window leads to more efficient trip planning and fewer missed trips because they get forgotten. It can be difficult to plan seven days out. Shortening the window allows for more flexible and spontaneous travel.



What does a 3-day booking window look like?

Today is:	▶	Book travel for:
Sunday	▶	Wednesday
Monday	▶	Thursday
Tuesday	▶	Friday
Wednesday	▶	Saturday
Thursday	▶	Sunday
Friday	▶	Monday
Saturday	▶	Tuesday

If you have any questions, please feel free to talk to our Booking and Scheduling clerks.

Contact Us

✉ AccessTransit@Saskatoon.ca

🏠 SaskatoonTransit.ca/Access

Booking and Scheduling ☎ **306-975-3555** | Customer Service ☎ **306-975-3100**

Return Undeliverable
Canadian Addresses to:
ACCESS TRANSIT
422 46TH ST E
SASKATOON SK S7K 0W9
accesstransit@saskatoon.ca

