

Welcome, New Hires

Access Transit would like to welcome **Brady Waldenberg** as the new Access Transit Manager. His first day was on October 16, 2022. Brady has been with the City of Saskatoon for just over 10 years in Human Resources as a Health and Wellness Consultant.

Please welcome the newest group of Access Transit Operators and Booking and Scheduling Clerks:



Shawn Wall
Operator



Anil Arora
Operator



Swapnil Dev
Operator



Chris Huynh
Operator



Arshad Mahmood
Operator



Alfred Tombe
Operator



Denny Silbernagel
Operator



Jagdeep Singh
Operator



Todd Bender
Operator



Harshmeet Singh
Operator



Shahid Imran
Operator



Ricardo Diaz
Booking & Scheduling Clerk



Harman Singh
Booking & Scheduling Clerk



Miroslaw Karasinski
Operator



Md. Aminur Rahman
Operator

Supervisor Spotlight



Bart Strobbe

Happy Holidays Everyone! I am Bart Strobbe, one of four Access Transit Supervisors. I've been working in the para-transit industry for approximately 28 years. I was an operator for 14 of those years with both Saskatchewan Abilities Council and then with the City of Saskatoon. I've been a Supervisor with Access Transit for the last 14 years. Wow, have there ever been a lot of changes over that time, from buses to securement types. I do miss the interactions with all the clients I met as an operator.

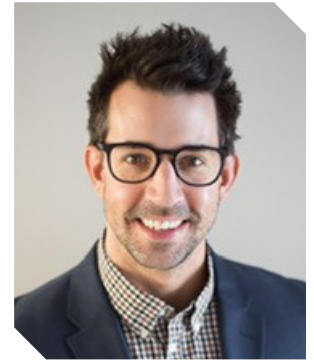
I have two girls who both live in Saskatoon and have been blessed with three grandchildren, Addison (8), Oliver (4) and Zoe (3). They are a delight to be around, and I love to watch them grow and learn. Hopefully I can teach them a thing or two as they grow up.

In my time off I enjoy travelling with my fiancée Astrid, enjoying parts of Canada and the world we haven't yet seen.

Message from the Manager

Off and running!

Each month Access Transit is seeing an increase in service and before we know it, we will be at a capacity as we were in 2019! With this increase in demand, we've hired new operators and booking and scheduling clerks to assist with operations. Our always growing team collaborates often and being new to Access Transit myself, I can feel the comradery in the building. It is refreshing and encouraging to see such a great bunch of individuals, working together as a team!



Brady Waldenberg

I was able to join a couple of our operators for ride-alongs this past month and I was proud of the service they are delivering; they went far beyond "pick up and drop off." Our customer Service and how we interact with our riders, provides great benefit to all involved. We want our customers to arrive at their destination, eager to schedule their next trip.

I look forward to learning more about our customers, the services we provide and understanding the needs of our riders. We strive to provide a service that is inclusive and accessible, while making it exciting and enjoyable!

Take care,

Brady Waldenberg
Access Transit Manager

New Technology

There is new technology on our buses!

We now have an all-in-one tablet/Go-card reader/Mobile Ticket validator. These handy new tablets allow the operators to work with only one device instead of having to carry three separate devices.

The units are detachable and can be used by the operators anywhere in or around the buses, even to the client's home to tap their cards.

As with any new technology there may be glitches and as well as a bit of a learning curve. Please be patient with these fareboxes and our operators as they learn and adapt.



Experience Transit

Saskatoon Transit's fixed-route bus service is 100% accessible with buses that lower and have ramps. We encourage riders who can, to combine our Access Transit services with fixed route service to take advantage of the most efficient way to travel. Using the fixed-route system when possible, allows for more flexibility as you don't need to book in advance and the cost to ride is the same. If you have a bus pass, it works on fixed-route, OnDemand and Access.

The Experience Transit travel training program provides one-on-one training and group presentations. During your travel training session, you will learn how to board and exit the bus, pay your fare, plan your trip, learn about OnDemand Transit and much more!

Residences who have received an Experience Transit session over the past few months are:

- ▶ Arbor Green
- ▶ Aspira Village Retirement Living
- ▶ Bethany Manor
- ▶ Circle Drive Place
- ▶ Hector Tout Manor
- ▶ Jubilee Assisted Living Centre
- ▶ Oliver Place

If people at your residence would like to learn more about how to combine fixed-route and Access Transit services by participating in travel training, please call Transit Customer Service at 306-975-3100 or email Transit.Services@Saskatoon.ca and ask about the Experience Transit program.

▶ SaskatoonTransit.ca/experience-transit

Enchanted Forest

Access Transit will once again be providing tours through BHP's **Enchanted Forest**. Buses will run December 20th & 28th 2022. Call three days in advance to book a tour. Admission to the Enchanted Forest is \$10 per person and is cash only.

Tips & Tricks

If you use the online booking form, please call the IVR system to find out your confirmed booking times.

Remember to only bring what you can safely carry on the bus. Operators can not help to carry items.

Remember to dress for the weather and watch for slippery surfaces and curb cuts!

Senior Discounts

Visit your nearest Transit Pass Vendor to purchase tickets and passes at a discounted rate, or ask about getting access to the seniors discount on your mobile device at the Transit Customer Service Centre.

To qualify for these rates, you must be at least 65 years of age.

SENIOR RATES

- ▶ 10 Rides..... \$25.00
- ▶ 1 Month..... \$29.00
- ▶ 3 Month.....\$87.00
(sold quarterly)
- ▶ 6 Month..... \$168.00
(sold in January & July)
- ▶ Yearly Pass \$313.30

VENDORS

- ▶ Circle K Convenience Stores (Mac's)
- ▶ Avalon Auto Service
- ▶ Co-op Grocery Stores
- ▶ Mayfair Drugs
- ▶ Nordon Drugs
- ▶ Safeway Grocery Stores
- ▶ Shoppers Drug Mart
 - ▶ Canarama
 - ▶ Circle Centre
 - ▶ Market Mall
 - ▶ Midtown Plaza
- ▶ Sask Polytech
- ▶ Walker's Pharmacy
- ▶ City Hall
- ▶ Transit Customer Service

Online Booking

Request your trip online:
SaskatoonTransit.ca/Access

Click ▶ **Booking a Trip** on the left side of the page.

Mobile Ticketing

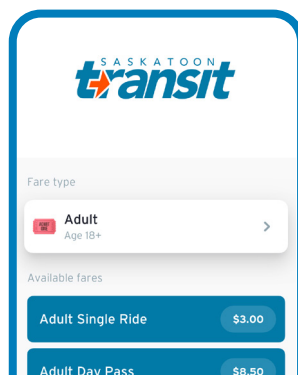
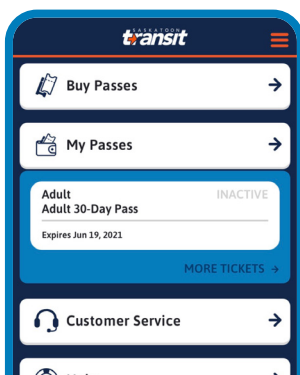
Tired of carrying cash or forgetting your Go-Pass Card? Mobile ticketing allows riders to buy tickets and passes anytime, using their mobile device. Just download either the TGo or the Transit app to purchase tickets. For access to the seniors discount you first have to go to the Transit Customer Service Centre and ask for it.

How to buy a ticket in the TGo App:

1. Download the TGo app from either the Apple store or Google Play Store.
2. Complete a one-time account setup (optional).
3. Select "Buy Ticket" and choose your ticket type.
4. Enter payment info. You can store your payment info for future use.
5. Your pass will appear instantly under "My Passes." Activate your ticket just prior to boarding the bus.
6. Scan your ticket on the onboard validator on the bus.

How to buy a ticket in the Transit App:

1. Download the Transit app from the Apple store or Google Play Store.
2. Press "Buy Ticket" at the bottom of the main screen.
3. Choose your ticket type.
4. Log in or create a Transit account and enter your payment info.
5. Confirm your purchase.
6. Activate your ticket now or save it for later. Saved tickets can be found under Settings under "My tickets."
7. When boarding, scan your activated ticket on the validator.



Jingle Bell Express

The Jingle Bell Express will be back this year providing service to all the malls on the weekends (Saturday and Sunday) from 10:30 a.m. to 4:30 p.m. and with free service on Boxing Day from 9:30 a.m. to 4:30 p.m.

[Route map and schedule available at: SaskatoonTransit.ca/JingleBell](#)

2022 Stat Holidays

▶ **Christmas Day**
Sunday, December 25

▶ **Boxing Day**
Monday, December 26

*Access Transit will be recognizing Christmas and Boxing Day on **December 26 and 27, 2022.***

▶ **New Year's Eve**
Saturday, December 31

Extended Hours: Available until 2:30 a.m. (dependent on demand for service)

Service is free after 7pm on NYE thanks to SGI.

New Years Day will be recognized on Monday, January 2nd, 2023.

Contact Us

 AccessTransit@Saskatoon.ca

 SaskatoonTransit.ca/Access

 [@stoontransit](https://twitter.com/stoontransit)

Booking and Scheduling  **306-975-3555**

Customer Service  **306-975-3100**

Return Undeliverable
Canadian Addresses to:

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accesstransit@saskatoon.ca

